



Login or Personal Identification Number (PIN) help ONLY

Security Help Desk

Northern Nevada (775) 687-6838

Southern Nevada (702) 486-3293

Business Hours:

Monday through Friday from 8:00am to 5:00pm, except on holidays.

Useful tips to change your PIN.

If you have registered online to use the new Claimant Self Service "CSS" system, you will be able to change your PIN and select a new one. To change your PIN, login to UInv <http://ui.nv.gov/>, click on "For UI Claimants" tab, then choose one of the following options from the top of the page: "**New User Registration**" or "**Existing User Sign In**". These options are also available from the "I want to:" section in the middle of the page. Once you successfully login to CSS, using your username and password, select "**Change IVR PIN**" from the left-hand navigation menu and quickly follow the instructions to change your PIN. Please remember your username, password, and PIN for future references.