



The Department of Employment, Training and Rehabilitation (DETR) is proud to announce the launching of its' new UI Tax system for the employer community. DETR's current tax system has been modified repeatedly throughout the years, and the new system is expected to make significant improvements with the employer and wage reporting systems.

In addition, similar to our Claimant Self Service web portal, DETR will also be introducing an Employer Self Service web portal. The new employer system has a multitude of functions that will enable employers to complete many tasks on-line, including responding electronically to requests for separation information. This function will allow UI staff to issue eligibility determinations quickly and provide benefit payments to individuals faster.

With the implementation of the new tax system, DETR's current telephone and Internet claims filing service will be unavailable from Monday, September 21, 2015, after 5:00 p.m., through Sunday, September 27, 2015. You are encouraged to file your weekly claims before 5:00 pm, September 21, 2015, so that your claim can be processed as usual. Until the new system becomes available, you will not be able to access your account, file new claims, weekly claims, update demographic information, or check on the status of your claim. After the new system becomes available, claims and benefit services will continue as normal. Payments cannot be issued during the time the system is not available, however, this will not affect the status of your claim.

While the system is unavailable, UI staff can only answer general questions about the Unemployment Insurance program, and cannot provide specific information about your claim. If you are scheduled for either an adjudication interview or an appeal hearing during the above time period, please participate as staff will be able to take the information necessary to make a determination/decision on your claim. However, until the system is available, the written determination/decision on an individual's eligibility cannot be issued.