

- *ID.me is a trusted technology partner of the State of Nevada DETR UI/PUA in helping to keep personal information safe.*
- *ID.me helps DETR make sure claimants are who they say they are – and not someone pretending to be them.*
- *ID.me is a credential service provider that meets the highest federal standards and is approved as a NIST 800-63-3 IAL2 / AAL2 conformant credential service provider by the Kantara Initiative.*
- *ID.me is being used by more than 26 states, as well as the Department of Veterans Affairs, the Social Security Administration, the Department of Treasury, and hundreds of other retail and service organizations.*

[ID.me HELP](#)[ID.me FAQ](#)[ID.me PRIVACY POLICY](#)**All Unemployment Insurance (UI) filers will have to validate their identity through ID.me**

- Starting July 22, 2021 claim filers online at UI.nv.gov are automatically redirected to ID.me during the registration process to verify their identity before filing a new claim or their continuing claim.
- Once a claimant successfully verifies their identity through ID.me, they will be returned to UI.nv.gov to continue the initial claim filing process.

All Pandemic Unemployment Assistance (PUA) filers will have to validate their identity through ID.me

- Claim filers at EmployNV.gov are redirected to ID.me to verify their identity.
- Claimants should follow the instructions and have documents ready, if possible. If verification is successful, claimants will be returned to EmployNV.gov to continue filing.

All existing UI filers will be sent an email to verify their identity with ID.me

- The email will be from DETR (not ID.me) and the email address will be **no-reply@detr.nv.gov**.
- Claimants can select the green Verify with ID.me hyperlink within the email to begin the verification process (example below). This is the recommended method as other links may be fraudulent.

**Phone System Claims**

New UI claimants filing by phone rather than online will still need to validate their identity.

Benefit Payment Control (BPC)

If filers do not verify with ID.me, they will be assisted by the BPC unit in validating their identity. It may take several weeks for manual validation by BPC staff and may delay benefit payment. BPC will contact the claimant if additional information and/or documents are needed. Filers who do not complete the ID.me process will not be able to continue the online initial claim filing process.

NOTE: Claimants are encouraged to file online in order to verify their identity through ID.me as they are a trusted partner with DETR. This will prevent potential future benefit payment delays.